



MADE IN THE USA

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Fitness Spa

United States and Canada



Table of Contents

Preparing for Your New Spa

Pre-delivery Checklist.....	5
Planning the Best Location.....	5
Preparing a Good Foundation.....	6
240 Volt Electrical Installation.....	6
NEO 1500 & 2100.....	8
Filling Up and Powering up Your Spa.....	11
Bleeding Air from the Pump.....	15

Operating Your Spa

Spa Operation.....	16
Settings Screens.....	18
Error Messages.....	20
Electrical Power Efficiency.....	23
Jets.....	23
LED Lighting.....	23
Diverter Knobs.....	24
Waterfalls/Hydrostreamers.....	24
Air Venturis.....	24

Water Clarity

The Key to Clear Water.....	25
Testing and adjusting Spa Water.....	26
Sanitation.....	27
Bather Load.....	28
Filter Cleaning.....	28
Ozonator.....	29
Maintenance Schedule.....	29
Troubleshooting Water Clarity Problems.....	30

Clarity and Maintenance

Removing and Reseating the Pillows.....	31
Jet Removal/Replace.....	31
Spa Cover.....	31
Draining Your Portable Spa.....	32
Winterizing (Cold Climate Draining).....	33
Vacation Care	34
Cleaning your spa.....	34

Keeping Fit with Your Swim Spa

Swim Jet System.....	36
Swim Tether.....	36
Exercise Equipment.....	36

Appendix

Replacement Parts.....	38
Basic Troubleshooting.....	42
Limited Warranty.....	44

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Due to continuous improvement programs, all models, operation, and/or specifications are subject to change without prior notice.

CONTACT INFORMATION

For customer service, please contact your authorized dealer immediately. If you need additional information and/or assistance, contact:

LMS Customer Service Department
1462 East Ninth Street
Pomona, CA 91766.

Toll Free: 1-800-225-7727
Fax: 1-909-629-3890



Electrical Requirements



Professional installation of the spas 240v electrical system is mandatory for both the safe operation of the spa, and for warranty coverage. Failure to properly install an independent 240 volt 60 amp GFCI circuit will lead to an increased risk of electrical shock, electrical fires, damage to the spa or property, and the risk of possible injury or death of persons inside of or within the perimeter of a improperly installed spa. Spas not connected to a proper GFCI Circuit will void the spas warranty.

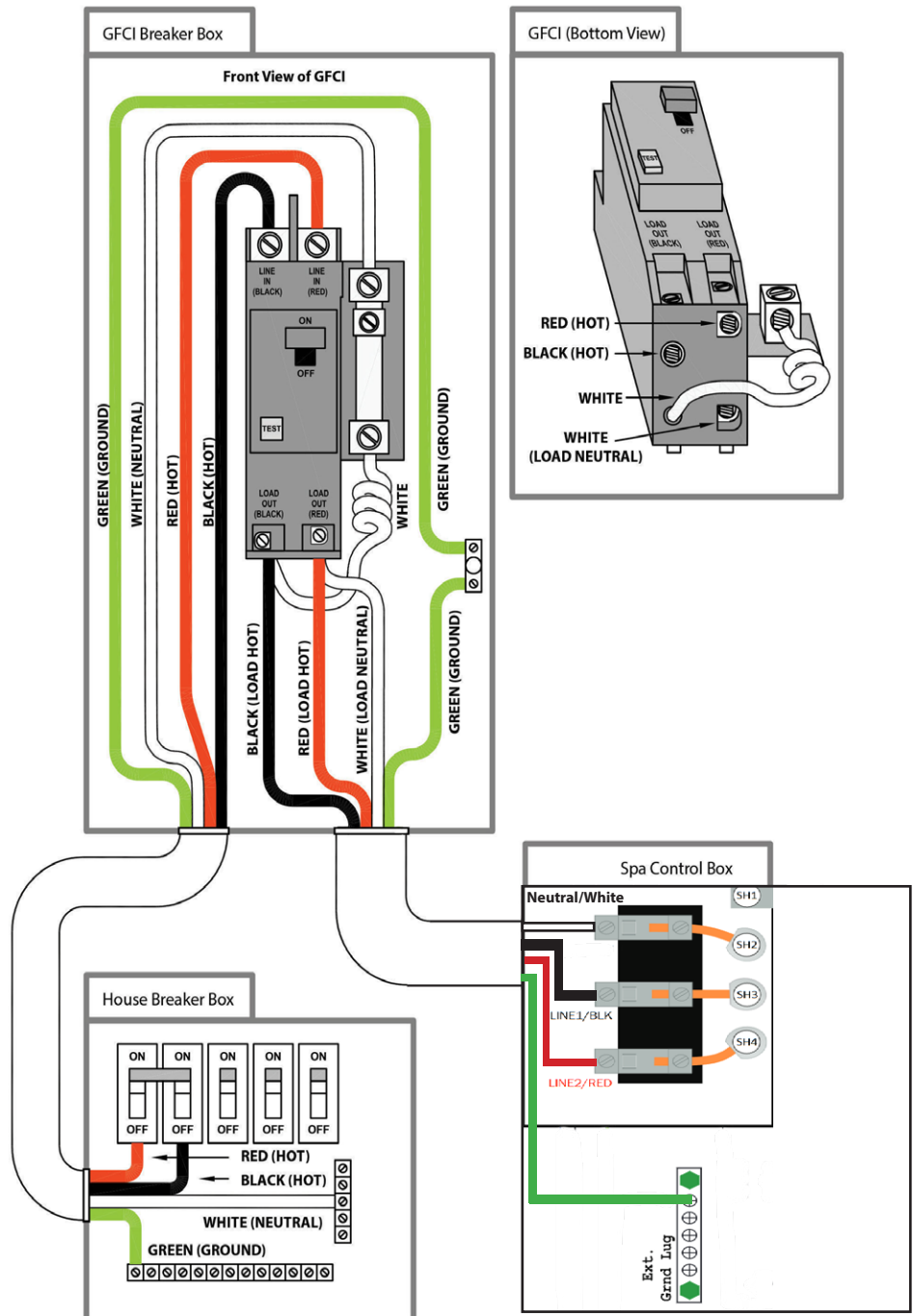
Neo 1500 & 2100 Control Systems

Mandatory Wiring Requirements

- 6 Gauge Copper Wiring for All Wires for Spas Within 100 Feet of the House Breaker Box.
- 60 Amp GFCI Breaker Certified for Use in USA & Canada.
- Use Proper Colored Wiring, the Installation Must Match the Diagram.
- This GFCI is Wired to an Independent Circuit From the House Breaker Box, With No other Electrical Loads.

Additional Information

- Aluminum wire must not be used in this installation
- 4 gauge copper wire is recommended if the circuit is longer than 100 feet.
- Failure to properly follow any mentioned mandatory requirements will void the warranty of your spa, American Spas is not liable for any damages (physical or monetary), injury, or fire damage from improperly installed spas. It is the responsibility of the spa owner, to comply with all specified electrical requirements within this owners manual.



Important Safety Instructions



READ AND FOLLOW ALL INSTRUCTIONS CAREFULLY

When using and installing this spa, basic safety precautions should always be followed, including.



Danger: RISK OF SEVERE INJURY OR DROWNING!

- NO DIVING, diving may result in injury or death.
- Do not allow children to be in or around the spa unless a responsible adult supervises them.
- Keep the spa cover on and locked when not in use
- See instructions enclosed with your cover for locking procedures.



Danger: SUCTION ENTRAPMENT HAZARD, RISK OF SEVERE INJURY OR DROWNING!

Suction in suction fittings when broken, damaged, cracked, or unsecured can cause severe injury and or death due to the following entrapment hazards.

- **Body Entrapment:** A negative pressure applied to a large portion of the body or limbs can result in entrapment.
- **Hair Entrapment:** Hair can be sucked in or caught within the suction fitting.
- **Evisceration/Disembowelment Entrapment Risk:** Negative pressure applied directly to the intestines through a damaged/unprotected suction outlet. This can result in Evisceration/Disembowelment.
- The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings, or the pump, be sure the flow rates are compatible.
- The suction fitting is made with chemical resistant plastic, that will last over a finite period of time. This component will degrade and become brittle after constant exposure to sanitizers. When performing maintenance on the spa, inspect suction fittings for any cracks or damage.
- When the spa is in operation, suction is created within the suction fittings. Persons within the spa should not be leaning on, stepping on, or making contact with suction fittings.



Danger: RISK OF SEVERE INJURY FROM ELECTRIC SHOCK OR DEATH FROM ELECTROCUTION.

- Install the spa at least 5 feet (1.5 meters) from all metal surfaces. As an alternative, a spa may be installed within 5 feet (1.5 meters) of metal surfaces if each metal surface is permanently bonded by a minimum of 8 gauge AWG solid copper conductor to the outside of the spas control box.
- DO NOT permit any external electrical appliances, such as lights, telephones, radios, television, etc, within 5 feet (1.5 meters) of the spa. Never attempt to operate any electrical device from inside the spa.
- Replace any damaged power cord immediately.
- Never bury any power cord, a proper conduit must be used.
- Connect to a proper grounding-type receptacle or to a proper grounding post in the GFCI and breaker.



Warning: RISK OF HYPERTHERMIA (OVER-HEATING) CAUSING SEVERE INJURY, BURNS, WELTS, OR DEATH

- Water temperature in excess of 104°F (40°C) may be detrimental for your health.
- The spa water should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult.
- Lower water temperatures are recommended for young children, and when the spa use exceeds 10 minutes.
- Before using the spa, the user should measure the water temperature since the tolerance of water temperature regulating devices varies.
- **Do not use the spa if drugs, alcohol, or prescription medications were consumed before or during use. In an altered state of mind, the human body can not react properly to changes in temperature. This increases your risk of hyperthermia, injury, drowning, or death.**

**Warning: REDUCE RISK OF HEAT RELATED INJURY OR DEATH**

- Prolonged exposure to hot air or water can induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level between 3°F (2°C) to 6°F (4°C) above the normal body temperature of 98.6°F (37°C). While using warm spa water has many health benefits, its important to make sure that your body's core temperature does not rise above 103°F (39.5°C).
- High water temperatures have a high potential for causing fetal damage during pregnancy. Women who are pregnant, or think they are pregnant should always check with their physician prior to spa usage.
- The use of alcohol, drugs or medication before or during spa use may lead to unconsciousness, with the possibility of drowning.
- Persons suffering from obesity, a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the spa.
- Persons using medications should consult a physician before using the spa since some medications may induce drowsiness or impair judgment. Other medications or drugs may affect heat rate, blood pressure and circulation.

**HYPERTHERMIA**

- Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects if excessive hyperthermia may include:
 - Failure to perceive heat
 - Failure to recognize the need to exit the spa
 - Unawareness to impending hazards
 - Fetal damage to pregnant woman
 - Physical inability to exit spa
 - Unconsciousness

**Swim Spa Temperatures**

- When using a swim spa or deck spa for exercise or for leisurely swimming, never set the swim spa water temperature above 80°F. Temperatures above 80°F can hinder the bodies ability to cool down and cause unnecessary cardiovascular stress.



WARNING: People with infectious diseases or diarrhea should not use a spa or hot tub.



WARNING: To avoid injury, exercise caution when entering or exiting the spa/swim spa.



WARNING: Do not use the spa or swim spa immediately following strenuous exercise.



WARNING: Prolonged immersion in a spa or hot tub may be injurious to your health.



CAUTION: Maintain water chemistry in accordance with the manufacture's instructions.



WARNING: NO DIVING, diving may result in injury or death.



WARNING: The filter lid is a cosmetic item, do not sit or place heavy objects on the filter lid.

**Professional Installation Only:**

- This spas electrical connection & the GFCI Connections, must be drafted by, and installed by a licensed Contractor or Electrician. Failure to do so will void your warranty, and will lead to improper & unsafe operation of your spa.

**Electrocution Risk:**

- If this spas electrical connection or GFCI Connections, are improperly installed or damaged, it will lead to an electrocution risk of any persons within the general perimeter of the spa

**Electrical Fire Risk:**

- If this spas electrical connection or GFCI Connections, are improperly installed or damaged, it may lead to an electrical fire within the control box of the spa or within the connections of the GFCI.

READ AND SAVE THESE INSTRUCTIONS

Preparing for Your New Portable Spa

Pre-Delivery Checklist

Most cities and counties require permits for exterior construction and electrical circuits. In addition, some communities have codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children. Your dealer can provide information on which permits may be required and how to obtain them prior to the delivery of your spa.

Before Delivery	
	Plan your delivery route
	Choose a suitable location for the spa
	Lay a 5 - 8 cm concrete slab
	Install dedicated electrical supply
After Delivery	
	Place spa on slab
	Connect electrical components

Planning the Best Location

Safety First

Do not place your spa within 10 feet (3 m) of overhead power lines.

Consider How You Will Use Your Spa

How you intend to use your spa will help you determine where you should position it. For example, will you use your spa for recreational or therapeutic purposes? If your spa is mainly used for family recreation, be sure to leave plenty of room around it for activity. If you will use it for relaxation and therapy, you will probably want to create a specific mood around it.

Plan for Your Environment

If you live in a region where it snows in the winter or rains frequently, place the spa near a house entry. By doing this, you will have a place to change clothes and not be uncomfortable.

Consider Your Privacy

In a cold-weather climate, bare trees won't provide much privacy. Think of your spa's surroundings during all seasons to determine your best privacy options. Consider the view of your neighbors as well when you plan the location of your spa.

Provide a View with Your Spa

Think about the direction you will be facing when sitting in your spa. Do you have a special landscaped area in your yard that you find enjoyable? Perhaps there is an area that catches a soothing breeze during the day or a lovely sunset in the evening.

Keep Your Spa Clean

In planning your spa's location, consider a location where the path to and from the house can be kept clean and free of debris.

Prevent dirt and contaminants from being tracked into your spa by placing a foot mat at the spa's entrance where the bathers can clean their feet before entering your spa.

Allow for Service Access

Make sure the spa is positioned so that access to the equipment compartment and all side panels will not be blocked.

Many people choose to install a decorative structure around their spa. If you are installing your spa with any type of structure on the outside, such as a gazebo, remember to allow access for service. It is always best to design special installations so that the spa can still be moved, or lifted off the ground.

Preparing a Good Foundation

Your spa needs a solid and level foundation. The area that it sits on must be able to support the weight of the spa, with water and the occupants who use it. If the foundation is inadequate, it may shift or settle after the spa is in place, causing stress that could DAMAGE YOUR SPA SHELL AND FINISH.

Damage caused by inadequate or improper foundation support is not covered by the warranty. It is the responsibility of the spa owner to provide a proper foundation for the spa.

Place the spa on an elevated 3 to 4" / 30 cm concrete slab. Pavers, gravel, brick, sand, timbers or dirt foundations are **not** adequate to support the spa.

We strongly recommend that a qualified, licensed contractor prepare the foundation for your spa.

If you are installing the spa indoors, pay close attention to the flooring beneath it. Choose flooring that will not be damaged or stained.

If you are installing your spa on an elevated wood deck or other structure, it is highly recommended that you consult a structural engineer or contractor to ensure the structure will support the weight of

150 pounds per square foot (732 kg / m²).

To properly identify the weight of your new spa when full, remember water weighs 8.33 lbs. per gallon, or 1 kg per liter. For example, an average 8' spa holds approximately 500 gallons, or 1892 liters, of water. Using this formula, you will find that the weight of the water alone is 4,165 lbs, or 1892 kg. Combined with the dry weight of the spa you will note that this spa will weigh approximately 5,000 lbs, or 2267 kg, when full of water.



240 Volt Electrical Installation

All 240V spas must be permanently connected (hard wired) to the power supply. See the GFCI and wiring requirements on page 5.

These instructions describe the only acceptable electrical wiring procedure. Spas wired in any other way will void your warranty and may result in serious injury.

When installed in the United States, the electrical wiring of this spa must meet the requirements of NEC 70 and any applicable local, state, and federal codes.

The electrical circuit must be installed by an electrical contractor and approved by a local building or electrical inspector.

Failure to comply with state and local codes

may result in fire or personal injury and will be the sole responsibility of the spa owner.

The power supplied to the spa must be on a dedicated GFCI protected circuit as required by NEC 70 with no other appliances or lights sharing the power.

Use copper wire with THHN insulation. Do not use aluminum wire.

Use the table below and on the next page to determine your GFCI and wiring requirements.

Wires that run over 100 feet must increase wire gauge to the next lower number. For example: A normal 50 amp GFCI with four #6 AWG copper wires that run over 100 feet would require you to go to four #4 AWG copper wires.

Diagram GFCI Neo 1500 Control System

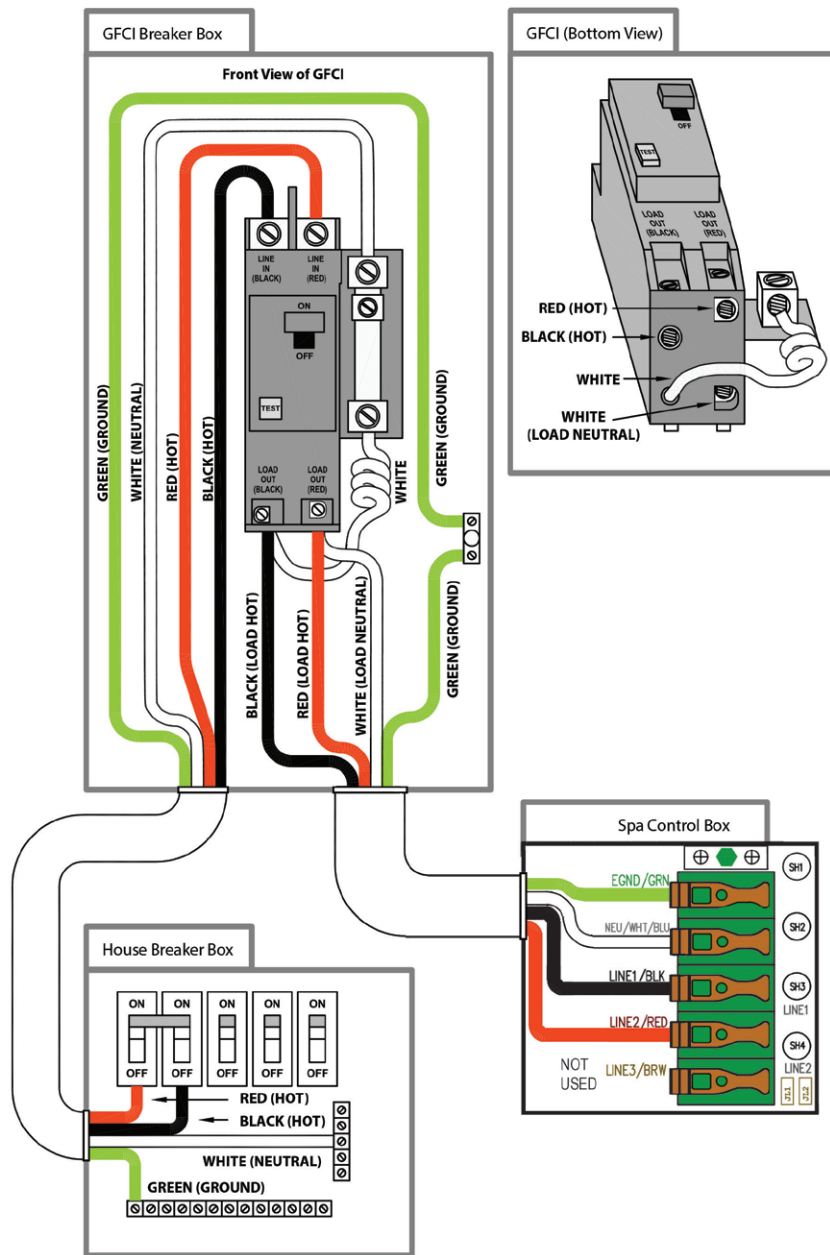
Neo 1500 & 2100 Control Systems

Mandatory Wiring Requirements

- 6 Gauge Copper Wiring for All Wires for Spas Within 100 Feet of the House Breaker Box.
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- Use Proper Colored Wiring, the Installation Must Match the Diagram.
- This GFCI is Wired to an Independent Circuit From the House Breaker Box, With No other Electrical Loads.

Additional Information

- Aluminum wire must not be used in this installation
- 4 gauge copper wire is recommended if the circuit is longer than 100 feet.
- Failure to properly follow any mentioned mandatory requirements will void the warranty of your spa, American Spas is not liable for any damages (physical or monetary), injury, or fire damage from improperly installed spas. It is the responsibility of the spa owner, to comply with all specified electrical requirements within this owners manual.

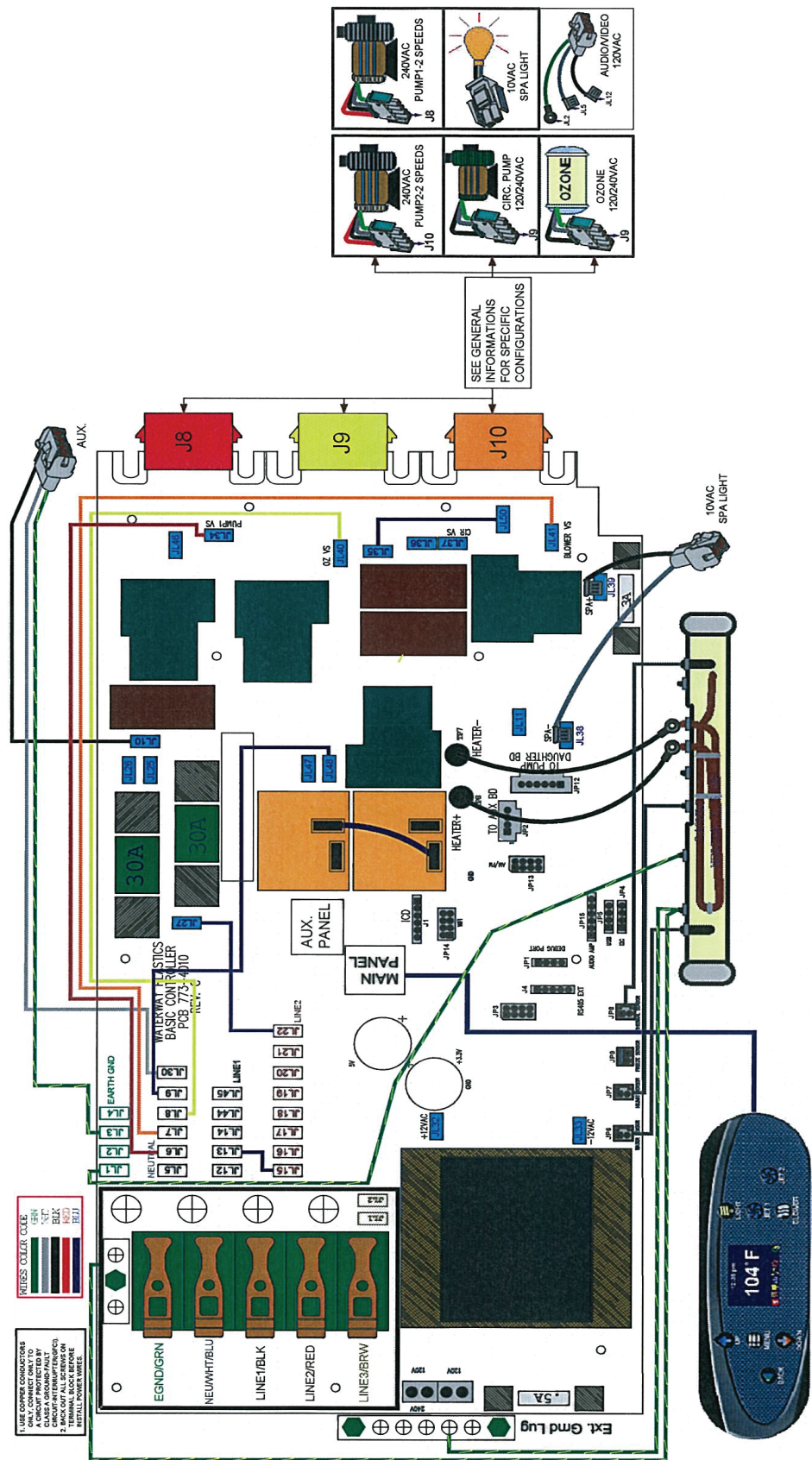


Caution

- Swim Spas are not designed to step down from 220 volt operation to 120 volt operation.
- Properly crimp & solder wires together within your GFCI protected circuit whenever necessary. Avoid using wire nuts to create a connection, wire nuts can be used to safely terminate a circuit.
- For proper spa operation, the spa circuit must maintain a consistent voltage. The red and black wires each carry 120 volts, creating a combined 240 volt connection (+/- 5v).

Diagram Neo 1500 Circuit Board (60Hz)

Technician Reference



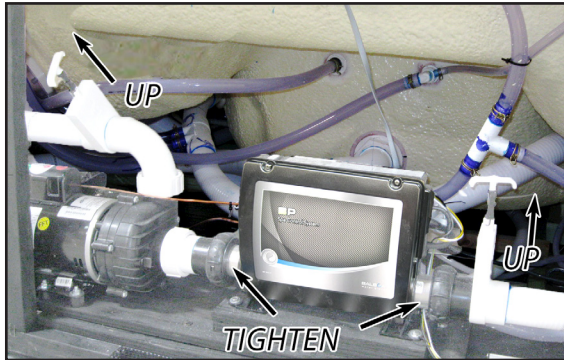
Technician Reference



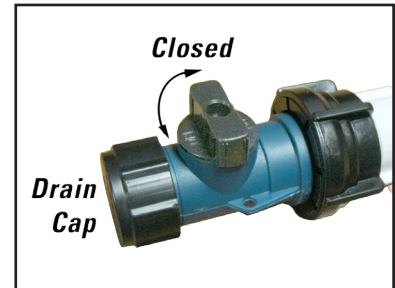
Filling and Powering Up Your Portable Spa

1. Inspect the spa equipment.

Inspect all plumbing connections in the equipment area of your spa.



- Make sure unions in the equipment pack are tight. (Be careful not to over-tighten the plumbing fittings.)
- If your spa has gate valves, make sure they are all in the UP or OPEN position.
- Make sure the drain valve is closed and capped. (See page 30 for a description of drain valves.)



Never run the spa with the gate valves closed or without water circulating for long periods of time.

2. Remove the cartridge from filter canister.

If you have a skimmer like this:

Grip the filter by the handle and unscrew it from the canister.



If you have a skimmer like this:

Remove the black skimmer cap and barrel, grip the filter by the handle and unscrew it from the canister.



Teleweir Mega filter skimmer

- 75 square feet filtration
- Smooth cap

If you have a skimmer like this:

Rotate and remove the black locking ring. Remove the black skimmer cap and barrel, grip the filter by the handle and unscrew it from the canister. Replace and lock the locking ring and slide the skimmer cap and barrel back in the canister.

Note: The skimmer cap and barrel were locked in place at the factory to prevent damage during shipment. It must be unlocked and replaced in the filter canister so that it can float when the spa is filled. If you do not remove the cap and barrel, your spa's filtration system will not perform as it was designed to.



Teleweir filter skimmer

- 50 square feet filtration
- Spoked cap



After you remove the filter, remove the plastic wrapper and soak it in water for 30 minutes before you replace it. A dry filter can allow air into the filtration system which can cause the pump to fail to prime.

3. Fill the spa.

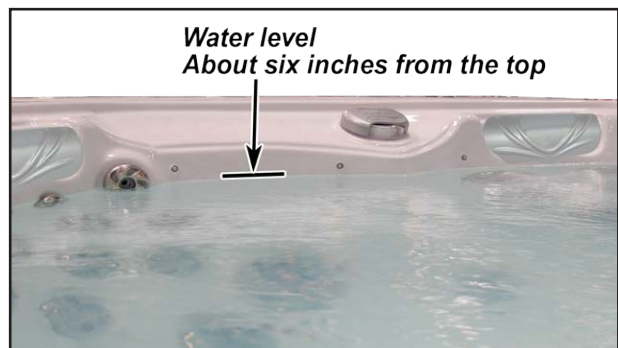
Place a garden hose in the filter canister and fill your spa.

Always fill the spa through the filter canister. Failure to do so may cause air to be trapped in the filtration system and prevent the pumps from operating properly.



Fill the spa until water level is about six inches from the top.

If the water level is too low or too high, your spa will not operate properly.



Never fill your spa with soft water.

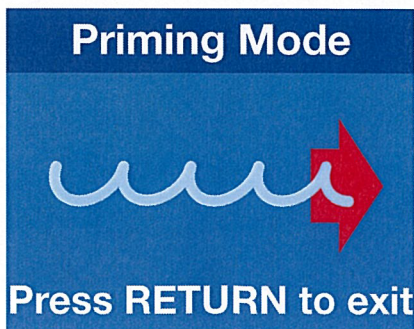
Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam, which will ultimately harm the finish of the spa and void your warranty.

4. Turn on power to the spa.



When the spa is filled to the correct level, turn on the power at the GFCI breaker. (Ensure that the 120V spas are connected to the proper electrical outlet.)

5. Prime the pump.



The system will enter the priming mode. **Priming Mode** will display on the control panel. In Priming Mode, all devices such as jets and lights are operable. Jets can be turned on and off to help prime the pump. The system will exit Priming Mode and go to the Main display when the RETURN button is pressed, or after four minutes of activity.

6. Install the filter into the filter canister.

Make sure the filter has soaked at least 30 minutes before you install it.



7. Adjust water chemistry.

Test and adjust the water chemistry. See the section on page 23 for instructions on keeping your water clear.

8. Let the spa heat up.

When the spa has finished priming, the heater will activate. Put the cover on and let the spa heat to the set temperature.

Priming the Pump

New spa owners often have difficulty the first time they start their spa and the pump fails to prime. This can be frustrating, but these simple instructions can help you.

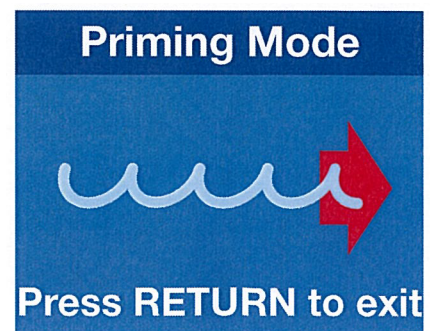
Sometimes air can become trapped in the pump while filling the spa. You will know this has happened when after you have filled and started the spa, the pump does not seem to function. You will hear the pump operating, but no water will be moving.



The pump will not work properly while air is trapped in it. Continuing to operate the pump in this way will cause damage.

Starting Up: Priming Mode

The system will enter the priming mode. **Priming Mode** will display on the control panel. In Priming Mode, all devices such as jets and lights are operable. Jets can be turned on and off to help prime the pump. The system will exit Priming Mode and go to the Main display when the RETURN button is pressed, or after four minutes of activity.



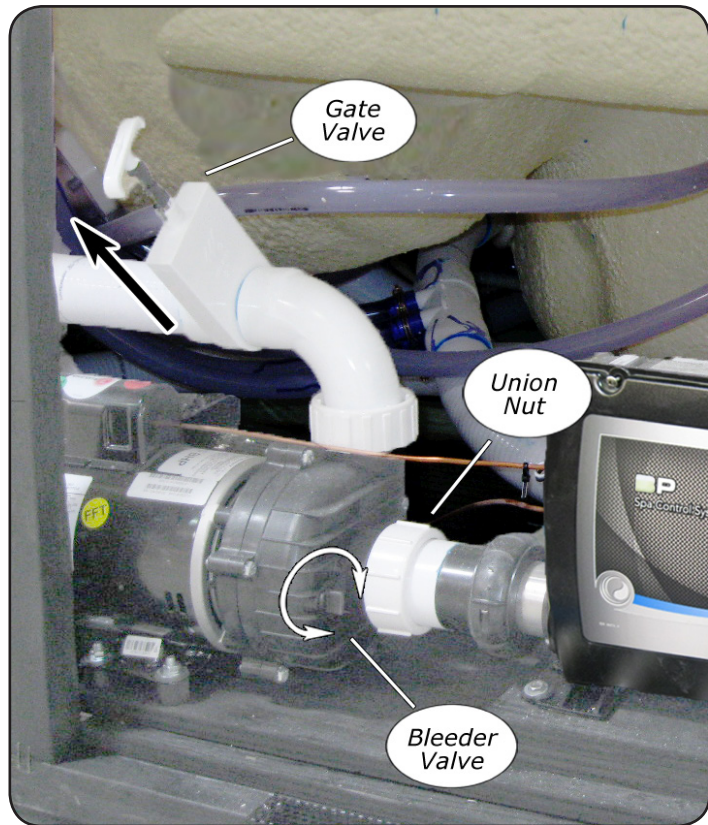
Exiting Priming Mode

You can manually exit Priming Mode by pressing the RETURN button. Note that if you do not manually exit the priming mode, the priming mode will be automatically terminated after 4 to 5 minutes. Be sure that the pumps have been primed by this time.

Bleeding Air from the Pump

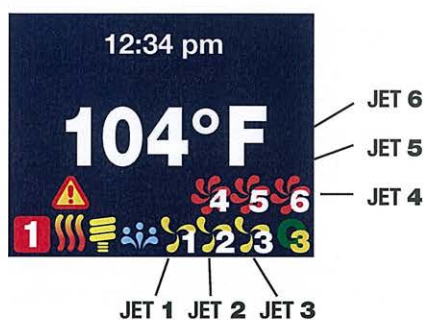
If you have tried priming the pump several times unsuccessfully using the control panel, you can bleed the air from the pump manually.

1. Shut off the power to the spa.
2. Using a Phillips screwdriver, remove the front panel from the spa and locate the pump.
3. Close the gate valve on the discharge side of the pump (if your spa is installed with one.)
4. Turn the bleeder valve counter clockwise until the air has been released from the pump.
5. If this is unsuccessful, loosen the union nut on side of the pump with channel locks. When air is bled out, tighten the nut.
6. Turn on power to the spa and press the JETS button. If there is still air trapped in the pump, repeat steps 2 through 5 until the pump primes.



Operating Your Spa

Spa Operation



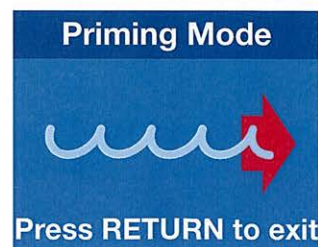
MAIN SCREEN:

The main screen displays current time, water temperature, and status of the system accessories. The screen below from bottom, left to right indicates LIGHT ON, BLOWER ON, JET 1 at low speed.



PRIMING MODE:

When power is ON, the system will enter a priming mode with priming screen display on the panel. In this mode, all devices such as JETS, BLOWERS or LIGHT are operable. JETS can be turned on and off to prime the pump. System will exit priming mode and go to MAIN display when RETURN button is pushed, or after 4 minutes of inactivity.



SPA OPERATION:

Turn system accessories ON and OFF by pushing appropriate button on the right side of panel (LIGHT, JET 1, BLOWER, JET 2...) These accessories have timeout defaults from the manufacturer and will turn OFF automatically after the time has expired. Timeout time for LIGHT default is 60 minutes; BLOWER default is 15 minutes; JET at low speed default is 60 minutes; and JET at high speed is 15 minutes. User can change these default times in "DEVICE TIMEOUT" setting menu.



MENU NAVIGATING:




















- MENU button: use to enter setting menu and sub-menu screens. For screens with several settable fields (example: DATE-TIME screen), use MENU button to navigate between different fields within the screen.
- UP and DOWN button: use to navigate between different options or changing values of a field.
- RETURN button: use to confirm the setting and goes back to previous screen.

SETTING TEMPERATURE:

To change water set temperature, use UP and DOWN buttons to set the desired temperature. The screen will display "SET TEMP" with the current set temperature. After 5 seconds without any change to the set temperature, the screen will reverse back to MAIN screen with current water temperature display. Changing set temperature will make heat pump turn on to get accurate water temperature to determine if water needs to be heated up.



SELECTION ICONS:

 FILTER CYCLE 1	 ENERGY SAVING HEAT MODE	 OZONE ON
 FILTER CYCLE 2	 VACATION HEAT MODE	 JET ON LOW SPEED
 FILTER CYCLE 3	 CLEANER CYCLE	 JET ON HIGH SPEED
 FILTER CYCLE 4	 POLLING CYCLE	 BLOWER ON
 LIGHT ON	 TEMPERATURE LOCK	 SPECIAL TEMP SELECT
 HEATER ON	 PANEL LOCK	 OPTION
 HEATER START-UP		

PANEL TIMEOUT:

If user is in Setting Menus and no button is pushed within 15 seconds, the screen will timeout, current screen setting will be lost and panel reverts back to MAIN screen.

In MAIN screen, if no buttons is pushed within 60 minutes, all LED and LCD lights will turn off and panel goes to sleep. Any button pushed in this time will wake the panel up, LED and LCD lights will turn back on and panel will poll for water temperature.

ENTER SETTING SCREENS:

Press MENU button to display a list of set up screens.

Use UP and DOWN to navigate between various set up screens.

Press MENU again to enter a particular set up screen or press RETURN to goes back to MAIN screen.

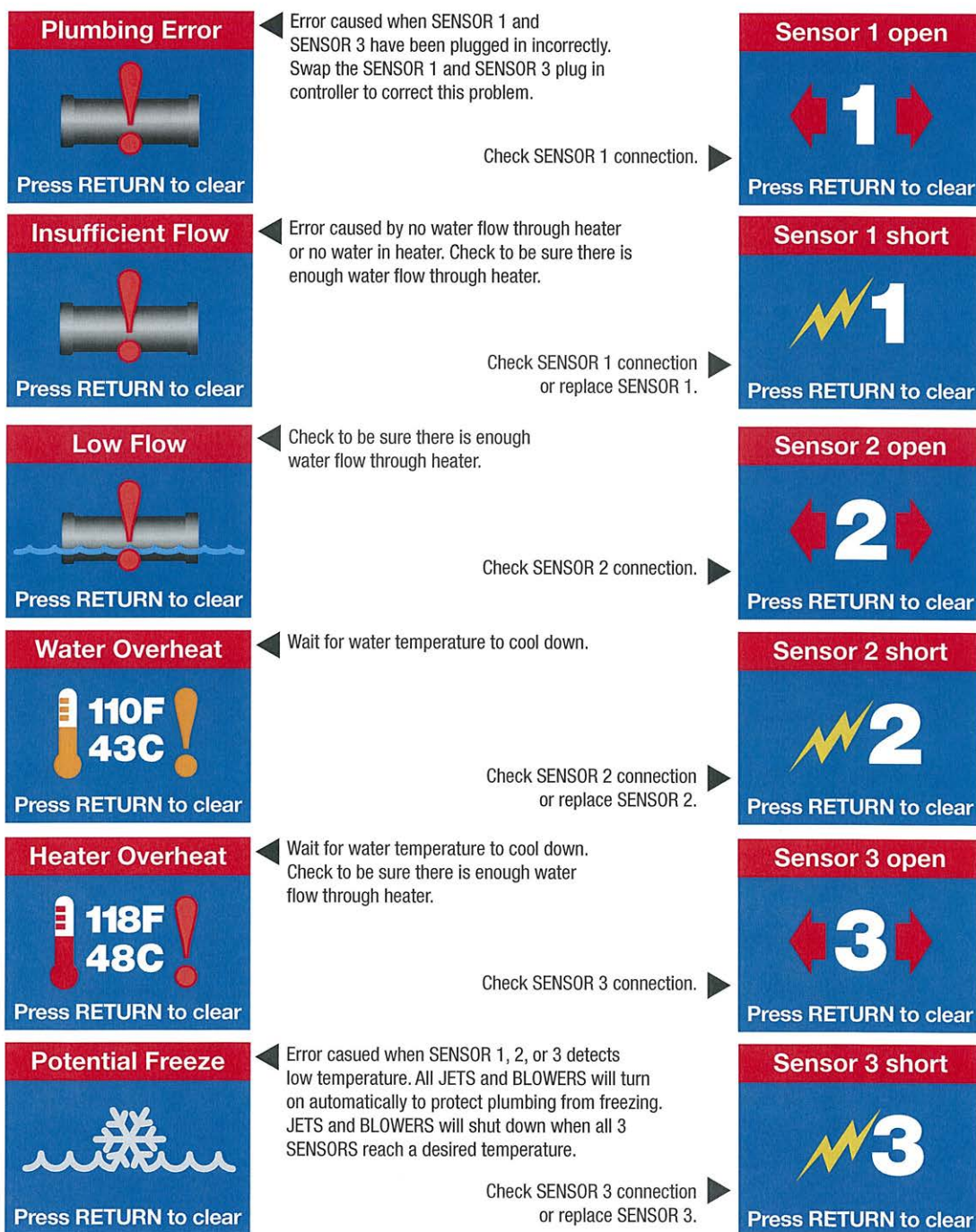
Rotate View
Special Temp
Heat Mode
Filter Cycles
Date-Time

Rotate View
Special Temp
Heat Mode
Filter Cycles
Date-Time

Settings and Additional Details

- **ROTATE VIEW:** rotate the view 180 degrees, the UP and DOWN button also swap when rotated. With ROTATE VIEW highlighted press MENU to enter ROTATE VIEW setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **SPECIAL TEMP:** to temporarily heat spa to 105°F or 106°F once, and return to previous temperature setting. With SPECIAL TEMP highlighted press MENU to enter SPECIAL TEMP setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **HEAT MODE:** select STANDARD heating mode for most users or ENERGY SAVING mode (reduces polling for water temperature) or VACATION mode (set temp set to 50°F). With HEAT mode highlighted press MENU to enter HEAT mode setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **FILTER CYCLES:** set up filter cycle start time, duration and date for filtering the spa. For FILTER CYCLE 1 and 2, if duration is set to zero the system will do a purge cycle at the start time setting. With FILTER CYCLE highlight press MENU to enter FILTER CYCLE 1, 2, 3, or 4 setting. Select a FILTER CYCLE and press MENU again to enter TIME/DURATION setting screen. In this screen, press MENU to move between HOURS, MINUTES and DAYS setting; UP/DOWN to change the values and RETURN to exit and confirm the setting.
- **DATE-TIME:** set up date and time for the spa. With DATE-TIME highlighted press MENU to enter DATE-TIME setting. In this screen, pressing MENU will move and highlight various fields that can change the setting; UP/DOWN to change the values and RETURN to exit and confirm the setting.
- **DEGREE F/C:** displays spa temperature in Celsius or Fahrenheit. This option is only available for 60 Hz countries and automatically displays Celsius for 50 Hz. With DEGREE F/C highlighted press MENU to enter DEGREE F/C setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **TIME DISPLAY:** display spa time in AM/PM or 24 hours time. With TIME DISPLAY highlighted press MENU to enter TIME DISPLAY setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **DEVICES TIMEOUT:** allows changes to timeout setting for various devices. LIGHT can set to a maximum of 4 hours; PUMP in high speed and BLOWER can be set to a maximum of 1 hour; and PUMP in low speed can set to a maximum of 2 hours. With DEVICES TIMEOUT highlighted press MENU to enter and select various devices setting. Use UP/DOWN to select the desired time setting and RETURN to exit and confirm the setting.
- **PANEL LOCK:** locks all panel buttons except MENU button. With PANEL LOCK highlighted press MENU to enter PANEL LOCK setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **TEMP LOCK:** locks TEMPERATURE setting with UP/DOWN buttons. With TEMP LOCK highlighted press MENU to enter TEMP LOCK setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **SERVICE MODE:** *only available for Authorized Dealers and Spa Manufacturer.*
- **DEMO MODE:** to demonstrate all device capabilities of the spa. With DEMO MODE highlighted press MENU to enter MODE setting. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **GENERAL INFORMATION:** displays general information for the spa. With GENERAL INFORMATION highlighted press MENU to enter GENERAL INFORMATION menu. Use UP/DOWN to view different pages and information and RETURN to exit the page.
- **LANGUAGES:** to select various languages for the spa display. With LANGUAGES highlighted press MENU to enter and select a specific language. Use UP/DOWN to select the desired setting and RETURN to exit and confirm the setting.
- **SERENITY MODE:** to turn off all outputs and provide a quiet time setting. With SERENITY MODE highlighted press MENU to enter and select a specific time. Use UP/DOWN to select the desired time setting. Press MENU again to navigate to EXIT/START. Select the desired option and RETURN to exit and confirm the setting.
- **ENERGY INTERVAL:** *only available for Non-Circ systems.* With ENERGY INTERVAL highlighted press MENU to enter ENERGY INTERVAL setting. Use UP/DOWN to select the desired minutes setting and RETURN to exit and confirm the setting.
- **SILENT TIME:** *only available for Non-Circ systems.* Set up the time for no polling. With SILENT TIME highlighted press MENU to enter SILENT TIME setting. In this screen, pressing MENU will move and highlight various fields that can change the setting; UP/DOWN to change the values and RETURN to exit and confirm the setting.
- **CLEANER CYCLE:** *only available for Non-Circ systems.* To turn on filtration after using the spa for short cleaning period. With CLEANER CYCLE highlight press MENU to enter and select a specific duration. Use UP/DOWN to select the desired time setting. Press Menu again to navigate to Exit/Start. Select the desired option and RETURN to exit and confirm the setting.

Error Screens



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Electrical Power Efficiency

Your new spa comes equipped with an electric heater. Following the directions listed below will ensure the most efficient operation:

NOTE: This method is only for spa usage under two hours a week.

- Keep the spa's operating temperature 5°F below the desired usage temperature when not in use. One or two hours before use, set the temperature to the desired temperature.
- If the spa usage exceeds two hours a week, the set temperature should remain at the desired usage temperature.
- The air venturis should be used sparingly. When open, water temperature drops quite rapidly and can also dissipate chemicals.

Allowing the water temperature to lower more than 10°F below the desired usage temperature and reheating it prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature. Doing this will increase your operating cost and makes your heater work more than necessary.

Jets

Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (counter-clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (clockwise) will increase the amount of water flow through the jet. (See example shown below.)

Neck jets adjust in the opposite directions (counter-clockwise to increase, clockwise to decrease).



LED Perimeter Lighting

Press the LIGHT button on the topside control panel to turn the spa light on. If your spa has perimeter LED lights, they will also light up at the same time as the spa light.

The perimeter lights operate in three modes:

1. **Cycle:** The first time you press the LIGHT button, the lights will cycle through all the colors in this order:

White
Cyan
Magenta
Blue
Yellow/green
Green
Red

To cycle through the different color choices, press the button repeatedly. Each time you press the button, you advance to the next color.

2. **Flashing white:** When you have cycled through all the colors, the next time you push the LIGHT button, the LED lights will flash white.
3. **Fading cycle:** The next time you push the LIGHT button, the lights will gradually fade from one color to the next in the order shown above.

Spas with exterior corner LED lighting work in the same modes as described above but do not light up when the interior perimeter lights are yellow/green, green or red.

Diverter Knobs

Diverter knobs are 1" and 2" knobs located around the top of your spa. They allow you to divert water through jets from one side of the spa to the other, or in most cases from floor jets to wall jets. This is accomplished by rotating the diverter knob to the left (counterclockwise), decreasing the amount of water flow through a section of jets. To increase the amount of water flow through the other section of jets, rotate the handle to the right (clockwise).

Waterfalls

Some spa series include optional waterfalls. When the booster pump is on, rotate the dial on top (for the cascade waterfall) or turn the knob (for the hydro streamer -- see below).

Air Venturis

Air venturis are the 1" knobs located around the top of your spa. Each one will let you add a mixture of air with the jet pressure. This is accomplished by rotating the air venturi knob to the left (counterclockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, rotate the handle to the right (clockwise).

Hydro Streamer Waterfall

Your spa may include two to eight streamer waterfalls. When the booster pump is on, turn the 1" diverter knob to adjust the rate of flow to the waterfall jets.

The waterfall jet faces are not adjustable. Do not turn the jet faces because you may accidentally remove them.

Always shut off water to the hydro streamer jets before you place the cover on the spa. Water from the hydro streamer jets sprays in an arc that is higher than the top surface of the spa. When water from the hydro streamer sprays the bottom of the cover, it will collect and run to the edge of the spa and drip over the top.



Clear Water Plan

This section is intended for new spa owners with no experience with water chemistry. Everyone's experience with maintaining water quality is different, but there are some general concepts you need to know.

Water maintenance is not difficult, although it requires regular attention. The most important thing to understand about taking care of your spa water is that preventive action is much easier than correcting water quality issues.

Contents of this section:

Testing and Adjusting Spa Water

Sanitation

Filtration

Bather Load

Starting the Spa with Fresh Water

Maintenance Schedule

Troubleshooting Water Clarity Problems

The Key to Clear Water

Chemical Balance

You will need to test and adjust the chemical balance of your spa water. Although this is not difficult, it needs to be done regularly.

Depending on your choice of sanitizer, you need to test the level of calcium hardness, total alkalinity, and pH.

Sanitization

Sanitizers kill bacteria and viruses and keep the water clean. A low sanitizer level will allow microbes to grow quickly in the spa water. We recommend using either chlorine or bromine as your sanitizer.

Spa owners with an ozonator also need to add sanitizer, although their requirements are different.

Filtration

Cleaning your filter regularly is the easiest and most effective single thing you can do to keep your water clear.

A clogged or dirty filter will cause the heater and pump to work harder than they need to, possibly causing them to fail.

The spa's heating system will only function with the proper amount of water flow through the system.

Regularity

Clear water requires regular maintenance. Establish a routine based on a regular schedule for your spa water maintenance.

Maintaining your water quality helps the enjoyment of your spa and extends your spa's life by preventing damage from neglect and chemical abuse.

Testing and Adjusting Spa Water

You have two types of testing methods to choose from:

- **The reagent test kit** is a method which provides a high level of accuracy. It is available in either liquid or tablet form.
- **Test strips** are a convenient testing method commonly used by spa owners.

Balancing the Total Alkalinity

Total alkalinity (TA) is the measure of the total levels of carbonates, bicarbonates, hydroxides, and other alkaline substances in the water. TA can be considered a “pH buffer”. It is the measure of the ability of the water to resist changes in pH level.

The recommended total alkalinity is 80 - 120 ppm.

If the TA is too low, the pH level will fluctuate widely from high to low. Low TA can be corrected by adding an alkalinity increaser.

If the TA is too high, the pH level will tend to be too high and may be difficult to bring down. High TA can be corrected by adding an alkalinity decreaser.

When the TA is balanced, it normally remains stable, although adding water with high or low alkalinity will raise or lower the TA level.

Balancing the Calcium Hardness

Calcium hardness (CH) is a measure of the total amount of dissolved calcium in the water. Calcium helps control the corrosive nature of the spa's water and is why soft water is not recommended. The low calcium content of soft water is very corrosive to the equipment and can cause staining of the spa shell.

The recommended calcium hardness is 150 - 200 ppm.

If the CH is too low, add a calcium hardness increaser.

If the CH is too high, dilute the spa water with soft water.

When the CH is balanced, it normally remains stable, although adding soft water or very hard water will raise or lower the CH level.

Balancing the pH

The pH level is the measure of the balance between acidity and alkalinity.

If the pH is too low, it can cause corrosion of metal fixtures and the heating element. Low pH can be corrected by adding a pH increaser.

If the pH is too high, it can cause scaling by allowing metals or minerals to form deposits and stain spa surfaces. High pH can be corrected by adding a pH decreaser.

Ideal Water Chemistry

Testing For:	Ideal Range (ppm)	
	Minimum	Maximum
Total Alkalinity	80	120
Calcium Hardness	150	200
pH	7.2	7.6

Sanitation

Sanitizers kill bacteria and other organic waste by breaking them down to non-harmful levels and are filtered out. Before you fill your spa, you need to decide which chemical sanitizer you wish to use. Consult your American Spas dealer for the right decision with regards to your lifestyle and spa usage.

We recommend either **bromine** or **chlorine** as your sanitizer. Both work well when maintained regularly.



DO NOT use trichlor. Trichlor is very acidic and the hot temperature of the spa causes it to dissolve too quickly. It will cause damage to your spa and will void your warranty.

Whichever plan you decide on, follow it completely and don't take shortcuts. It will provide you with clean, safe, clear spa water with a minimum of effort. Spa owners with an ozonator still need to use a chemical sanitizer.

Using Chlorine as a Sanitizer

If you choose to use chlorine as a sanitizer, only use granulated chlorine, not liquid chlorine.

Once a week, check the chlorine level using either a test strip or a reagent kit. See the table on the following page for the ideal range.

Add one or two tablespoons granulated chlorine to the spa water weekly. Note that chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.

When you add chlorine, open all of the jets and run the spa at high speed with the cover open for at least 30 minutes.

Using Bromine as a Sanitizer

Bromine is a very effective sanitizer that produces low chemical odors. Unlike chlorine, it can break down bacteria and other impurities to a safe level with a low burn-out rate.

Use granulated sodium bromide to establish your bromine base.

When you begin with fresh water, add 2 ounces of granulated bromide. Open all of the jets and run the spa at high speed with the cover open for at least 30 minutes.

Shocking the Water

In addition to using a chemical sanitizer, you will periodically need to shock the water. Shocking the water helps remove burned-out chemicals, bacteria, and other organic material from your spa's water and improves your sanitizer's effectiveness.

Do not use chlorinating shock, which will damage your spa's jets and pump seals. Only use an oxidizer shock. It can be used with either chlorine or bromine sanitizers.

Add one ounce of oxidizer shock once a week, after heavy bather loads, or if water has a strong odor.

Spa must be running with all of the jets on high for 30 minutes with the cover open. If necessary, repeat oxidizer shock in 30 minute intervals.

Sanitizer Type	With Ozonator	Without Ozonator
Chlorine	3.0-5.0ppm	3.0-5.0ppm
Bromine	3.0-5.0ppm	3.0-5.0ppm

****Ozone generators are great at helping the sanitizer within your spa break down organic material at a faster rate than with only sanitizer. Ozone does not reduce the amount of sanitizer required within your spa.**

Bather Load

“Bather Load” is the term used to describe the number of people using a spa, combined with the length of usage, and the frequency of usage. All these factors have a great effect on the spa water. The higher the bather load, the more chemicals need to be added and a longer filtration time will be needed.

Recommendations are designed for spas with average bather load (3 to 4 people, 15 minutes of usage, three times a week at 100 degrees) If your bather load exceeds these guidelines, and you experience water quality problems, increase the amount of filtration first, (go to the next higher filtration number) then if water quality is still not adequate, consult the advice of your American Spas dealer for additional chemical or system recommendations. Be sure to give them your bather load information.

Filter Cleaning

The filter is the part of your spa that removes the debris from the water and needs to be cleaned on a regular basis to maximize your spa’s filtering performance and heating efficiency.

In addition to spraying off the filter weekly to remove surface debris, your filter should be deep cleaned periodically to dissolve scale and particles that get lodged deep within the filter fibers and impede the filtration process. Even if the filter looks clean, scale and particles can clog the fibers and prevent water from flowing through the filter resulting in the most common spa problem—no heat, caused by a dirty filter.

We recommend you clean your filter once a month and replace it once a year or as necessary.

It is extremely important that you never run the spa without a filter. There is a possibility that debris may be sucked into the plumbing through the filter well.

Cleaning the filter

1. Remove the filter by unscrewing it and pulling it up and out.
2. Place the dirty filter into a bucket of water deep enough to cover the filter. Add 8 oz of liquid filter cleaner to the bucket of water.

Note: It is a good idea to keep a spare filter to use in the spa while the dirty filter is being deep cleaned. This way, you can rotate the filters and both will last longer.

3. Soak the filter for a minimum of 24 hours.
4. Spray the filter with a water hose. Spray each pleat carefully.
5. Reinstall the filter. Do not overtighten.

Pure Cure™ Water Sanitizer

The Pure Cure™ water sanitizer is an optional water purification system installed at the factory. It eradicates germs in the water that are resistant to chlorine-based chemicals using high intensity UV light. Although the water sanitizer works automatically with your spa, you will still need to test for chlorine or bromine and occasionally replenish it to return the sanitizer level to the baseline.

For spas without a circulation pump, pump 1 will run at low speed and the water sanitizer will run during filtration.

For spas with a circulation pump, the water sanitizer will run with the circulation pump.

The spa’s control system is factory-programmed with one filter cycle that will run in the evening when energy rates are often lower. The time and duration of the filter cycle can be set according to your needs. In addition,

a second filter cycle can be enabled. Filtration time may need to be increased with heavy bather load.

The water sanitizer is virtually maintenance-free. Once a year the UV light needs to be replaced. See page 30 for instructions. **However, the water sanitizer is not a user-serviceable item and maintenance must be performed by a spa technician. Have your service technician consult the manufacturer's instruction and service manual.**

Ozonator

The ozone generator releases ozone into the spa water. You will still need to test for chlorine or bromine and occasionally replenish it to return the sanitizer level to the baseline.

For spas without a circulation pump, pump 1 will run at low speed and the ozonator will run during filtration.

For spas with a circulation pump, the ozonator will run with the circulation pump.

The spa's control system is factory-programmed with one filter cycle that will run in the evening when energy rates are often lower. The time and duration of the filter cycle can be set according to your needs. In addition, a second filter cycle can be enabled. Filtration time may need to be increased with heavy bather load.

Maintenance Schedule

Each time you refill the spa	Follow the section "Filling and Powering Up Your Portable Spa" on page 9.
Prior to each use	Test the spa water using either test strips a reagent test kit. Adjust chemical levels as necessary.
Once a week	Test the spa water using either test strips a reagent test kit. Adjust chemical levels as necessary. If your water source is high in calcium, add stain and scale preventer.
Once a month	Deep clean your spa's filter. (Follow filter cleaning instruction at beginning of this section)
Every two to four months	Change the spa water. How often you change the water depends on how much you use the spa. When you change the water, you will need to: <ul style="list-style-type: none">• Clean and polish the acrylic surface.• Clean and treat the spa cover and pillows.• Deep clean the filter.• Drain and refill your swim spa if necessary. You should drain your swim spa every three to six months, depending on how often the swim spa is used.
Once a year	Replace the filter cartridges if the pleats in the filter appear frayed, fused together, fragile, or still appears dirty after deep cleaning.

Troubleshooting Water Clarity Problems

Problem	Probable Causes	Possible Solutions
Cloudy Water	<ul style="list-style-type: none"> • Dirty filter • Excessive oils / organic matter • Improper sanitization • Suspended particles / organic matter • Overused or old water 	<ul style="list-style-type: none"> • Clean filter • Shock spa with sanitizer • Add sanitizer • Adjust pH and/or alkalinity to recommended range • Run jet pump and clean filter • Drain and refill the spa
Water Odor	<ul style="list-style-type: none"> • Excessive organics in water • Improper sanitization • Low pH 	<ul style="list-style-type: none"> • Shock spa with sanitizer • Add sanitizer • Adjust pH to recommended range
Chlorine Odor	<ul style="list-style-type: none"> • Chloramine level too high • Low pH 	<ul style="list-style-type: none"> • Shock spa with sanitizer • Adjust pH to recommended range
Musty Odor	<ul style="list-style-type: none"> • Bacteria or algae growth 	<ul style="list-style-type: none"> • Shock spa with sanitizer – if problem is visible or persistent, drain, clean and refill the spa
Organic buildup / scum ring around spa	<ul style="list-style-type: none"> • Buildup of oils and dirt 	<ul style="list-style-type: none"> • Wipe off scum with clean rag – if severe, drain the spa, use a spa surface and tile cleaner to remove the scum and refill the spa
Algae Growth	<ul style="list-style-type: none"> • High pH • Low sanitizer level 	<ul style="list-style-type: none"> • Shock spa with sanitizer and adjust pH • Shock spa with sanitizer and maintain sanitizer level
Eye Irritation	<ul style="list-style-type: none"> • Low pH • Low sanitizer level 	<ul style="list-style-type: none"> • Adjust pH • Shock spa with sanitizer and maintain sanitizer level
Skin Irritation / Rash	<ul style="list-style-type: none"> • Unsanitary water • Free chlorine level above 5 ppm 	<ul style="list-style-type: none"> • Shock spa with sanitizer and maintain sanitizer level • Allow free chlorine level to drop below 5 ppm before spa use
Stains	<ul style="list-style-type: none"> • Total alkalinity and/or pH too low • High iron or copper in source water 	<ul style="list-style-type: none"> • Adjust total alkalinity and/or pH • Use a stain and scale inhibitor
Scale	<ul style="list-style-type: none"> • High calcium content in water – total alkalinity and pH too high 	<ul style="list-style-type: none"> • Adjust total alkalinity and pH – if scale requires removal, drain the spa, scrub off the scale, refill the spa and balance the water • Use a stain and scale inhibitor

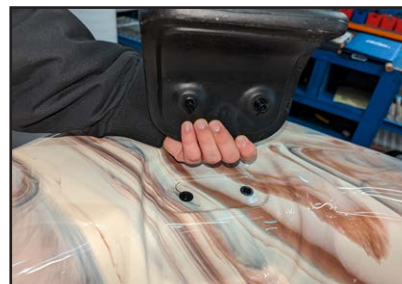
Cleaning and Maintenance

Removing and Reseating the Pillows

You can remove the pillows for cleaning and maintenance quickly and easily. This method works for all types of pillows.

Grab the lower edge of the pillow with both hands firmly and pull up. As you do this, the pillow inserts will pop out of the holes.

Reseat the pillows by aligning the pillow inserts with the holes and striking the pillow hard enough to insert the pegs back into the holes.



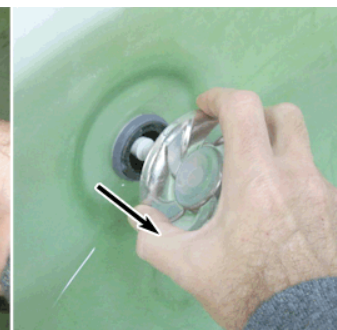
*Image is for illustration purposes only
**Shell color Unavailable in American Spas swim spas.*

Jet Remove/Replace

Jets can be easily removed for cleaning.

Grasp the outer rim of the jet and turn it counter-clockwise. The jet will unscrew from the fitting until it is free.

To replace the jet, place it in the fitting and turn it clockwise until it is snug in place. Do not overtighten the jet.



Spa Cover

Important! Keep the spa covered when not in use!

- Covered spas will use less electricity in maintaining your set temperature.
- Covering your spa will protect your spa's finish from the sun's ultraviolet rays.
- You are required to keep the spa covered to maintain warranty coverage.
- Covering your spa helps prevent children from drowning in the spa.

See the manual enclosed with your cover for instructions on mounting the locks and how to lock and unlock the cover.

In addition, while the spa cover is rigid, it is not designed to support any weight. Therefore, as a safety precaution and to preserve the life of your cover, you must not sit, stand, or lie on it, nor should you place objects of any kind on top of it.

Draining Your Portable Spa

Your spa should be drained every four to six months for cleaning and maintenance and refilled with fresh tap water.

Before you begin, turn off power to the spa at the breaker and remove all filters.

1. Locate your drain.

For spas with drain inside the spa

Using a Phillips screwdriver, remove the screws to the access panel and open it. Locate hose ending with the $\frac{3}{4}$ inch hose-bib fixture as shown below.



For spas with cabinet mounted drain

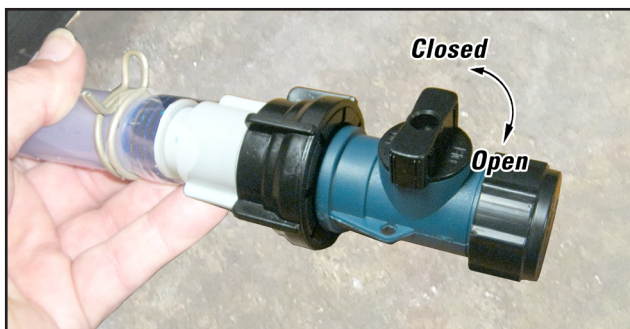
Pull the knob out of the cabinet. The cabinet drain is screwed into the drain pull knob.



2. Remove the cap

Make sure the valve is in the closed position, then unscrew and remove the cap. Unscrew the cap.

For spas with drain inside the spa



For spas with cabinet mounted drains



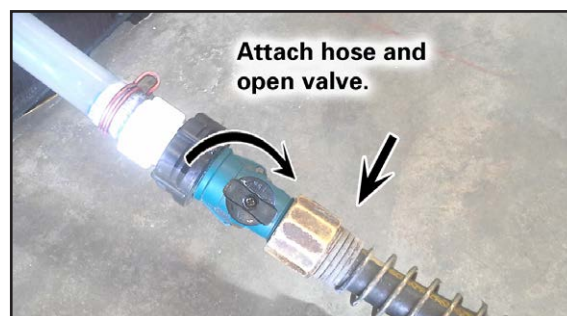
3. Connect valve to a garden hose.

Attach a garden hose to the hose-bib fixture. Place the other end of the garden hose where you would like the water to drain.

4. Drain the spa.

Turn the valve on the hose-bib fixture to open the drain. When the spa has drained completely, turn the valve on the hose-bib fixture, remove garden hose, and replace the cap.

For all spas



Winterizing (Cold Climate Draining)

In many areas of the country, the temperature drops below 32°F (0°C). We recommend that you always have your spa full of water and running at normal spa temperatures (80°F to 100°F, 26.7°C to 37.8°C). This will help reduce the risk of freezing in your spa and your spa's equipment.

Warning: If you find the need to drain your spa, be aware of the potential of freezing in your spas equipment and plumbing. Even if the directions below are followed perfectly, there is no guarantee that your spa will not suffer freeze damage. Freeze damage is not covered by your warranty.

1. Open all filter covers.
2. Remove the filter baskets and filters.
3. Drain your spa completely as described in the instructions above.
4. Vacuum water from the spa's main drain fitting with a wet/dry vacuum.
5. Open the bleeder valves on the pumps.
6. For spas with the UV lamp chamber mounted flat on the equipment floor:
Loosen the quartz tube nut at the top of the UV lamp chamber and pull up the quartz tube to let the water drain from the UV lamp chamber.
7. Disconnect the unions from both sides of the pump.
8. Blow any remaining water out of the jets and equipment area with the wet/dry vacuum.
9. When it has completely finished draining, replace the quartz tube in the UV lamp chamber and retighten the nut. Close the bleeder valves and re-connect the unions on the pumps. Replace the filter baskets and filters.
10. Cover your spa with a good spa cover and an all-weather tarp to ensure that neither rain nor snow enters the spa.

Cleaning and Replacing the Filter

Filtration is one of the most important steps you can take to ensure clean, clear water. It is far less expensive to fix water clarity problems by filtering your spa than by using excessive amounts of chemicals, excessive filtration times, or by water replacement.

Vacation Care

You can leave your spa unattended for up to two weeks if you follow these instructions.

ALWAYS lock your cover using the cover locks if you plan to be away from home and the spa is filled with water.

1. Select the Low Range temp choice used for vacation mode. (See instructions on page 16 for vacation setting.)
2. Following the water quality instructions adjust the PH
3. Shock the water (add either chlorine or bromine sanitizer).
4. When you return, check and adjust the pH and shock the water.

If you will not be using your spa for longer than 14 days and a spa maintenance service is not available, we strongly recommend you drain or winterize your spa.

Cleaning Your Spa

Spa Cover and Pillows

Due to the constant punishment your spa cover and pillows receive, you should protect them by applying a vinyl and leather cleaner as part of your monthly maintenance plan. Use a product that is specifically designed to protect spa covers and pillows from chemical and ultraviolet light damage without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

Warning: Do not use automotive vinyl protectants on spa covers or pillows. These products are generally oil-based and will cause severe water clarity issues that are difficult to correct.

Spa Shell

Each time you drain your spa, before you refill it you should clean your spa shell with an all-purpose cleaner and apply a coat of surface protectant.

Use a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging its acrylic finish.

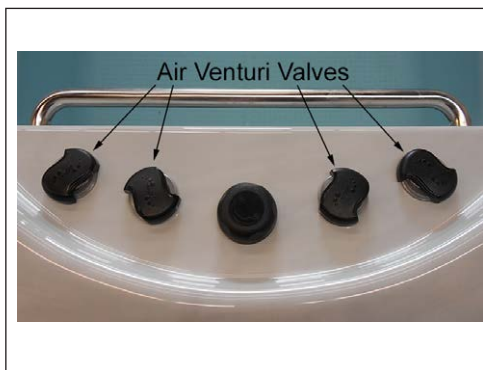
Use a non-oil based surface protectant that is specifically formulated to protect the spa's finish from the chemicals and minerals associated with normal spa use.

Keeping Fit With Your Swim Spa

Jetstream Propulsion System

Use the control panel to start and stop the Jetstream Propulsion System. The **JETS1** and **JETS2** buttons control the top and bottom jets.

Use the air venturi valves to inject air in the water streams.



Swim Tether

The swim tether pole has three pieces and assembles easily. Slide the ends of the top and middle sections into the middle and bottom sections.

Insert the tether in the anchor hole when you are ready to use it.

Buckle the strap around your waist. It is easily adjustable and can accommodate most sizes.



Exercise Equipment

IMPORTANT: Always consult your physician before starting any exercise activity or program. The Ultimate Fitness series spas feature rubber exercise bands. When stretched, these bands create a high tension condition. Improper use or failure to connect the exercise bands properly may cause injury. Always inspect all of the exercise equipment prior to beginning any exercise. Do not use any damaged equipment.

This equipment attaches to the exercise anchors located on the spa walls.

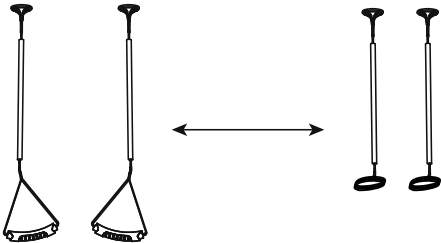
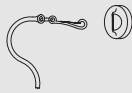
Connecting the Exercise Equipment

The drawings below show different ways the exercise kit can be connected depending on the exercises you wish to do.

When attaching the rowing bar, place the hook into the eye pad as shown.

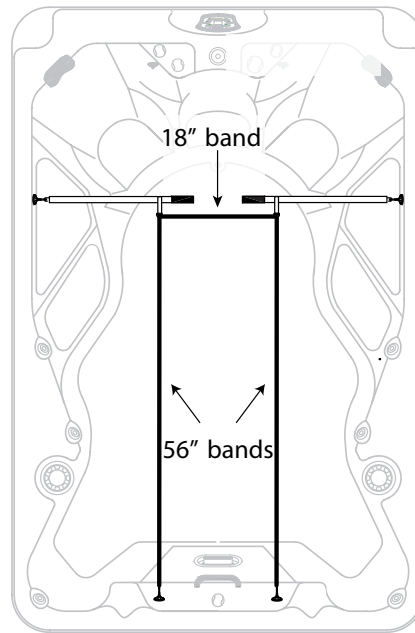


Elastic bands attach to the eye pad as shown.

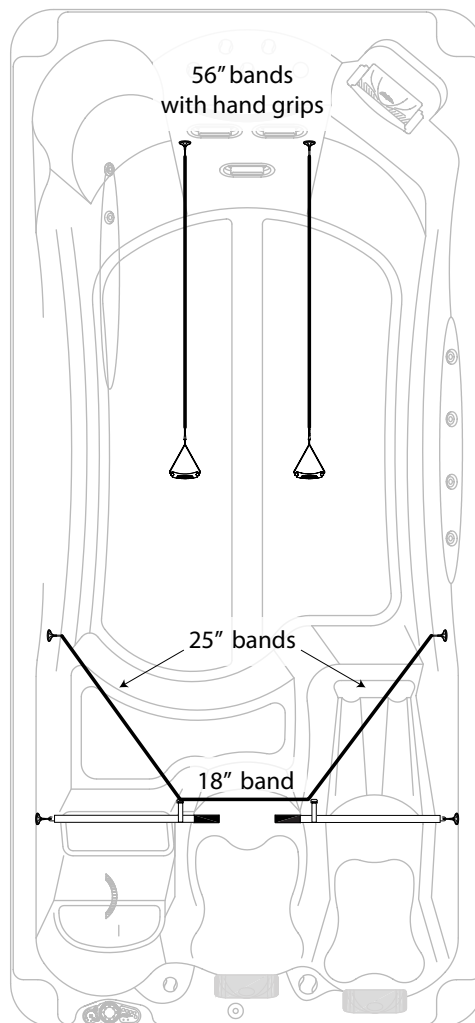


All elastic bands can be connected to either end of the spa and used with hand grips or ankle braces.

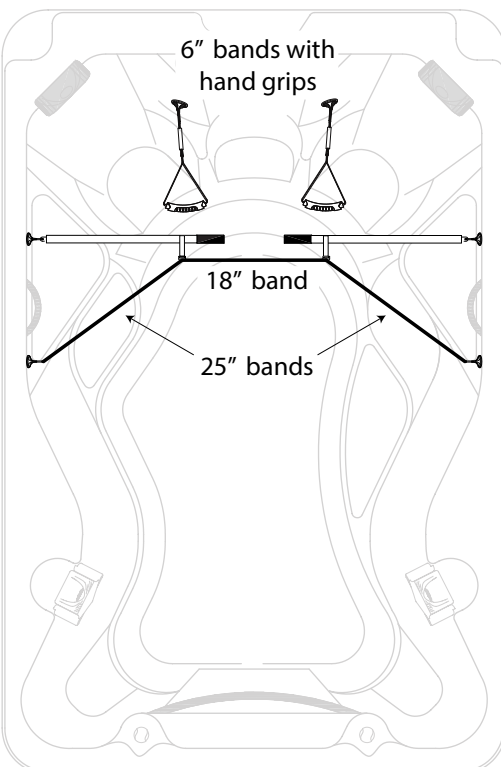
Typical configuration for F1222 spa





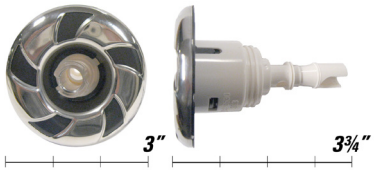
Typical configuration for 16' and 17' spa



Typical configuration for 12', 13', 14' spa



Replacement Parts

Jets Inserts - Screw-in	
ELE 2" Euro No Eyeball PLUCS2295021SL	
MED 3" XL Cluster Storm Directional PLUCS2295031SL	
mfd 3" Micro Flow Directional PLUCS2295061SL	
MM 3" Mini Storm Massage PLUCS2297061SL-8	
MFD 3.5" Maxi Flow Directional PLUCS2295091SL	

Jets Inserts - Screw-in	
PSD 5" Power Storm PLUCS2295131SL	
PSR 5" Power Storm Riffed PLUCS2295141SL	
PST 5" Power Storm Wagon Wheel PLUCS2295191SL	
River Jet Assembly Black with Stainless Steel Rim 210-5101SCS PLU210-5101SCS	

Please visit www.quickspaparts.com
to order your replacement parts.

Jets Inserts - Snap-in SQR

SQN candy cane, 2" neck jet, 100% shut-off

Candy cane w/clear center

PLU29923-144-000



2"

Waterfall

SQL, SQR dual hydrostream (#25269-404-000) - includes jet insert, jet body, gasket and nut

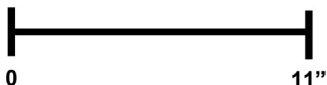
PLU25269-404-000



Pillows

Cascade Pillow No Insert Black

ACC01401031



0

11"

Infinity Pillow Ribbed Black

ACC01401051



0

7.5"

Infinity Pillow Plain Black

ACC01401061



0

7 1/2"

Water Diverter Valves

Diverter Valve 2" Black/Titanium

PLU21300465



Diverter Valve 1" Black/Titanium

PLU21300453



Diverter Valve 1 1/2" On/Off ASSY (600-4601)

PLU21100045



Air Control Valve

Air Control Black/Titanium



Drains

Drain Super Hi Flo Suction 2 1/2" Black (640-3581LGV)

PLU21400146



Low Profile Drain 3/4" Black (640-0511)

PLU21400401



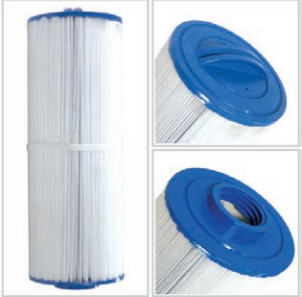
Teleweir Skimmer

Teleweir filter skimmer 50 sq. ft. (510-4601)

FIL11700006



Please visit www.quickspaparts.com to order your replacement parts.

Filter	
50 sq ft female threaded - antibacterial (for Teleweir skimmer shown above) FIL11100208	

LED Lights	
1 to 1 port ext. cord LIT16100338	

LED Lights	
1-LED light string LIT16100330	
2-LED light string LIT16100331	
4-LED light string LIT16100332	
1 to 3 ext. cord LIT16100335	

Interior light with logic (7 LED) LIT16100333	
Interior light without logic (7 LED) LIT16100337	
Main light housing, LED lens, fitting nut LIT16100336	

Basic Troubleshooting

The troubleshooting guidance provided here is intended to cover the most common problems a spa owner may encounter. For more in-depth troubleshooting, go to www.calspas.com/troubleshooting.

Symptom	Possible Solutions
Problems starting up	
Pump won't prime	See priming instructions on page 12.
Breaker keeps shutting off	Reset the GFCI breaker. If this continues, contact your dealer or a qualified spa technician.
Power and system problems	
System won't start up or breaker keeps shutting off	Power may be shut off. Turn on GFCI circuit breaker. If this continues, contact your dealer or a qualified spa technician.
Control panel doesn't respond	Turn on or reset the GFCI circuit breaker. If this does not solve the problem, contact your dealer or a qualified spa technician. If you hear the pump running but the control panel doesn't respond, contact your dealer
Spa does not turn off	Spa may be trying to heat up. In cold climates, if spa is not equipped with full foam or any kind of insulation, it will try to maintain the set temperature. Set the spa to low temperature range and set the temperature to 80°F. Spa may be in filter cycle. If it is, this is normal and no adjustment is necessary.
Message on the control panel	There may be a problem. See Error Screens on page 18.
Heat problems	
Spa water does not get hot	Spa may be in low temperature range. Set the spa to high temperature range. The filter may be dirty or may need to be replaced. Clean or replace the filter. The water level may be too low. Fill the spa with water level at 4 to 6 inches from the top. The temperature is not turned up high enough. Raise temperature on topside control. Cover the spa. The cover will keep heat in the spa and help keep heat from escaping. Make sure cover is on at all times when spa is not in use. The heater element may be old, deteriorated, coated with scale, or defective. Contact your dealer for more assistance. The gate valves may be partially or completely closed. NEVER OPERATE YOUR SPA WITH THE GATE VALVES CLOSED!
Spa overheats - temperature greater than 110°F / 43°C	Overheating can occur during summer months and may not necessarily indicate a malfunction. When it occurs, a message code may also appear on the control panel. Temperature may be set too high. Turn the set temperature down to a lower temperature. Filtration time may be too long. Turn the filtration cycles down during the warm months. The spa may not be properly ventilated. Make sure the front of the spa is not blocked to allow air flow. High speed pumps may have been running too long. Limit pump running time to no more than 15 to 30 minutes.
Water pressure problems	
Low water pressure	Jet valves may be partially or fully closed. Open the jet valves. Filter cartridge may be dirty. Clean or replace the filter. Pump may have airlock. Remove airlock by priming spa (page 12). The suction fittings may be blocked. Remove any debris that may be blocking them. The filter skimmer may be blocked. Remove the blockage. Gate valves may be closed. Open gate valves. Note: Never operate your spa with the gate valves closed!

Symptom	Possible Solutions
No water pressure (no water stream from any jets)	Power may be switched off. Turn the power back on. The pump may be defective. After you have tried all other troubleshooting, contact your dealer for assistance.
Jets surge on and off	Water level may be too low. Add water to normal level.

Pump problems

Pump runs constantly – will not shut off	There may be a problem with circuit board. Contact your dealer.
Noisy pump	The water level may be too low. Fill the spa with water level at 4 to 6 inches from the top. Filter cartridge may be dirty. Clean or replace the filter. Pump may have airlock. Remove airlock by priming spa (page 12). The suction fittings may be blocked. Remove any debris that may be blocking the suction fittings. Gate valves may be closed. Open gate valves. Note: Never operate your spa with the gate valves closed! Air may be leaking into the suction line. Contact your dealer for assistance. Debris may be inside the pump. Contact your dealer for assistance. Noise may be a sign of damage. Contact your dealer for service.
Pump turns off during operation	Automatic timer may have completed its cycle. Press JETS or JETS 1 button to start the cycle again. Pump may have overheated due to the vents on the equipment door being blocked. Make sure the front of the spa is not blocked to allow air flow. The pump motor may be defective. Contact your dealer for assistance.
Pump has a burning smell while running	A burning smell may be a sign of damage. Contact your dealer for service.
Pump does not run	Pump may have over heated. Let it cool for an hour and try operating the spa for a shorter time. Power to the spa may be shut off. Turn on or reset the GFCI circuit breaker. If this does not solve the problem, contact your dealer or a qualified spa technician.

LIMITED WARRANTY

This Limited Warranty is extended to the original purchaser of the spa produced by Lloyd's Material Supply company, Inc. Which manufactures the American Spas brand portable spa manufactured after January 1st, 2025 and installed for residential use in the United States of America and Canada. This Warranty begins on the date of delivery of the spa, but in no event later than one year from the date of manufacture.

American Swim Spas

Structural	Warrantied against spa shell collapse, leaks caused by the shell, or dangers of structural integrity due to defects in the spa shell.	10 Years
Shell Surface	Warrantied against spontaneous blistering, cracking, or delaminating of the interior spa shell.	7 Years
Equipment & Controls	Electrical Equipment- limited to spa pumps, standard heater, and control system/panels, are warrantied against malfunction due to defects in workmanship or materials.	5 years
Plumbing	Warrantied against leaks/cracks due to defects in workmanship or materials	5 Years
Spa Cabinet	Warrantied against defects in workmanship or materials. Normal wear and weathering of the finish will occur naturally over time and are not defects.	5 Years
LED Lighting	LED lights are warrantied against malfunction due to defects in workmanship and materials	1 Years
Ozone/UV	Ozone Generators and UV treatment systems are warrantied against defects in workmanship and materials. (Excluding UV bulbs older than one year)	1 Years
Sound System	The Freedom Sound System is warrantied against malfunction due to defects in workmanship and materials. This does not cover normal wear and tear.	1 Year

Warranty for Other Components

The Fuses, headrests, cabinet finish, and filters are warrantied to be free of defects in workmanship and material at the time of delivery. The factory installed water purification system is warrantied against malfunction due to defects in workmanship or material for one year from the original date of the spa delivery. All stereo-related components (receiver, speakers, power supply, Bluetooth antenna, etc) and Wifi modules are warrantied against malfunction due to defects in workmanship and material for one year from the original date of delivery. All other factory-installed components non mentioned specifically, including, but not limited to the wood frame, jets, diverter vales, filter lids, and mechanical components, are warrantied against malfunction due to defects in workmanship and material for 90 days from the original date of delivery. The insulating spa cover is warrantied for 90 day from original date of delivery.

All warranty claims and orders for warranty parts is processed by American Spas, contact American spas directly to assist in any warranty claims or authorization for repairs under your warranty.

Structural

This limited warranty covers defects within the spas fiberglass structural shell. This includes sudden spa shell collapse, leaking through the shell, and separation between the spa shell and spa acrylic, caused by faulty bonding. This does not include separation due to micro-abrasions, pin holes in the shell, or warping/bubbling due to sun exposure. This limited warranty does not apply when abuse of the spa shell is evident. This includes but is not limited too, heavy impact craters, fractures on the spa surface due to poor spa care, sun exposure, or reckless use of the spa, and chemical abuse of the spa. This warranty does not cover damage caused by unlevelled ground/foundation. Spas must rest on level ground, ideally on a cement slab of 3-6" of thickness depending on the spa weight. Spas that are not placed on a leveled foundation are prone to cracks, delamination, and compromised structural rigidity of the spa. It is the responsibility of the spa owner to ensure that the spas foundation is leveled and inspected before placing the spa. Damage caused by poor foundation leveling is not covered in this limited warranty.

Shell Surface

This limited warranty covers defects on the spas acrylic surface due to workmanship or materials. This covers wrinkles on the acrylic, blistering, peeling, delamination, or spontaneous cracking. This warranty does not cover shell damage caused by chemical abuse, improper water chemistry, excessive sun exposure, micro-abrasions, or damage caused by impacts or sharp objects. This warranty does not cover discoloration, or deterioration of the spa shell when exposed to improper chemistry levels, hard water, soft water, or chemical abuse.

Equipment and Controls

This limited warranty covers malfunction of factory installed spa control systems, spa control panels, spa heater, and spa pumps due to defects in workmanship or materials. This covers sudden control box failure, malfunction of control panels or control boxes, malfunctioning heaters, and malfunctioning spa pumps. This warranty coverage is void if the electrical installation of the spa does not follow the outlined diagrams and specifications, mentioned in this manual. Failure to properly follow the specified GFCI requirements, wire type, wire thickness, compliance with NEC guidelines and local codes will void your warranty. This warranty does not cover acts of god or nature that can damage spa equipment, such examples are flooding, lighting strikes, wildfires, or other scenarios out of the control of the manufacturer.

Plumbing

This limited warranty covers leaking of water through plumbing joints, tees, hoses, water features, and jet body grommets due to defects in workmanship and materials. This warranty does not cover damage caused by chemical abuse, improper water chemistry, or use of unapproved chemicals/sanitizers. This warranty does not cover freeze damage caused by frozen water expanding within the plumbing of the spa. The winterization procedure within this manual does not guarantee freeze damage prevention. The best method to ensure the spa does not encounter frozen water within the plumbing is to have the spa operating during the colder months of the year. This warranty does not cover freeze damage or damage to the plumbing due to acts of god and/or nature including but not limited too snowstorms, blizzards, power outages, etc. This warranty does not cover oxidation or warping of jets due to chemical abuse or exposing the spa to the elements without a secured cover, approved by American Spas.

Spa Cabinet

This limited warranty covers defects in workmanship and materials of spa cabinet panels. This warranty applies for warping of spa panels, cracking of corners and panels without clear impact markers, and buckling of spa panels. This warranty does not cover natural wear and tear, which occurs with plastics exposed to the sun. This warranty does not cover panel damage from excessive heat sources, calcium/water-spot build up from sprinklers or irrigation systems, or impact damage. Each claim for spa cabinets are evaluated on a case by case basis, it is the responsibility of the spa owner to acknowledge environmental factors, that can affect the maintenance of the spas cabinet panels. Using plastic spa protectants can prolong the life of your spa panels, and is highly recommended in high UV index climates. Deterioration/fading of color, natural wear and tear of plastic materials is expected over time, and is not considered a defect in materials. This coverage does not extend nor cover acts of god or nature that can damage spa panels, such examples are flooding, high winds, wildfires, tornadoes or other scenarios out of the control of the manufacturer

Sanitation

This limited warranty covers malfunctions of factory installed sanitation system, which is warranted against malfunction due to defects in workmanship or materials. This warranty does not cover negligent operation of sanitizer systems, chemical abuse, damage caused by improper water chemistry, or disregard of specified data points for safe operation; including but not limited to, incorrect ppm levels in water chemistry, improper maintenance of sanitation components, and high TDS levels. The spa filter is not a part of this warranty, and is considered a disposable item subject to regular wear and tear.

Ozone/UV Systems

This limited warranty covers malfunctions of the optional factory installed Ozone and/or UV water treatment systems. This includes leaks through welded components, water back-flow into the ozone generator, and short circuited Ozone or UV systems. This warranty does not cover UV bulbs that are older than 12 months, the UV light must be replaced every 10-12 months as this is normal wear and tear of component. This warranty is voided if alterations/modifications of these systems are evident, or if the spa electrical connections were not installed in accordance to defined specifications within this manual, evidence of chemical abuse, and acts of god and/or nature.

Sound System

This limited warranty covers malfunctions of factory installed sound system components. This includes the sub-woofer/amplifier, speakers, speaker grills, power supply, or Bluetooth antenna. Natural wear and tear of speaker cones is not covered by this warranty, nor are deterioration of speakers exposed to chemical abuse.

Spa Cover

The spa cover is warranted against defects of materials and workmanship for the defined period mentioned in this warranty. Exposure to UV rays on untreated or poorly maintained spa covers are not covered by this warranty. It is the responsibility of the spa owner to use spa UV plastic protectants on their spa covers, especially in high UV index climates. Exposure to UV light without proper treatment leads to problems such as cracking/peeling of vinyl covers, and sudden fading of color. This warranty does not warrant against damage caused by chemical abuse, nor yellowing or oxidation of the spa cover when exposed to excess sanitizer. If a defect is found within the first 90 days of ownership, American Spas can directly assist the spa owner by filing a claim and replacing the spa cover if deemed necessary. This warranty will cover the material cost of issuing a new vinyl sleeve for the cover, and/or replacement foam for your cover. Shipping/freight costs are not covered in this warranty, and are the sole responsibility of the spa owner. Images of the cover from all sides including the top and underside are necessary to file a claim.

Genuine Parts & Accessories

This Limited Warranty is void if Lloyd's Material Supply Company, Inc., Manufacturer of the American Spa brand or its designated representative determines that the spa has been subjected to damage or failure due to installation of aftermarket parts that are not genuine factory parts and accessories. This disclaimer includes, but is not limited to filters, UV bulbs, ozone systems, salt systems, replacement parts and other accessories. Genuine American Spas brand parts and accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your spa to ensure optimal performance and function. Only parts/components approved by American Spas, should be used when performing a warranty repair. If parts are required to complete a warranty claim, the cost of the parts are covered by this warranty. Approved labor and genuine part costs are covered when a warranty claim is approved, the cost of shipping parts/components is not covered by this warranty, and it is the sole responsibility of the spa owner.

Performance

This warranty begins on the date of delivery of the spa, but in no event later than one year from the date of manufacture. To obtain service in the event of a defect covered by this Limited Warranty, notify American Spas as soon as possible, and use all reasonable means to protect the spa from further damage. Upon presenting proof of purchase to American Spas, a designated representative will assist in the correction of the defect, subject to the terms and conditions contained in this Limited Warranty. If deemed necessary, the designated service representative may advise on contacting a 3rd party to contract a warranty repair. There will be no charge for parts or Labor to repair the defect, although providing access to affect the repair is your responsibility as the spa owner. Freight charges for replacement parts is the responsibility of the spa owner. Parts and components can be shipped to the servicing contractor or to the spa owner. The servicing contractor may charge the owner a travel/service fee as well as a diagnose fee if the cause of the issue is unknown, these charges are not covered under warranty. Lloyd's Material Supply company is not responsible for damages or costs to rebuild decks, cement structures, or other decor/structures placed against the sides of the spa. Minimum clearance of 3 feet on each side is mandatory for all spas. In the event that the spa is removed to a repair facility for repair and reinstalled, the cost of removal and re-installation will be your responsibility as the spa owner. If Lloyd's Material Supply Company Inc., The manufacture of the American Spa brand determines that repair of the covered defect is not feasible, it reserves the right to provide a replacement spa of equal or lesser value to the original purchase price. In such an event reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa, and delivery and installation of the replacement spa will be the responsibility of the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included. This warranty ends either by specified time frame, owner-transfer of the spa, relocation, or installation of any component other than by the manufacture. If the desired spa is more expensive than what the spa owner originally financed or paid for, the price difference shall be paid by the spa owner. Additional costs can be incurred if the use of heavy machinery such as a crane, bulldozer, etc, is considered necessary to access, remove, or perform a repair/correction to the affected spa.

Warranty limitations

This Limited Warranty is void if American Spas or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer including acts of nature (damage caused by animals, rodents, or other pests) are not covered by this warranty. Additionally; the limited warranty is void for spas that were subject to neglect, misuse and abuse including any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry, chemical balancing, the use of abrasives or improper cleaners, and the use of non-genuine parts and accessories. This Limited Warranty does not provide coverage for any item attached to or installed on the spa after the date of manufacture or for gaining access to any component for repair or replacement. Spa units in commercial use are excluded from any coverage whatsoever, this includes but is not limited to, rental properties with non resident rotating tenants, Airbnb, Vrbo, or any other property sharing app or program/organization. The spa owner accepts liability for repair work performed by anyone other than Lloyd's Material Supply Company Inc, or a designated American Spas representative. This Limited Warranty is void if damage occurs to the spa shell because of excessive heat buildup due to failure to cover a spa that is empty while exposed to direct sunlight.

Proration of Warranty

Units determined by the manufacture to be non-repairable will be replaced on a prorated basis with the same or a comparable unit. The owner will be charged 1% of the current retail cost for each full month of ownership from the date of purchase through the date failure is determined to be non-repairable. This charge will be waived during the first 6 months of ownership. [example]: Product failure is determined during seven months of ownership. Owner will be responsible to pay for 7% of the products current cost. As the spa owner you have the choice to replace the spa, with a spa equal to or less than the value of the originally financed/purchased spa; if the desired replacement spa is of a higher cost than the originally financed/purchased spa, the spa owner will pay the difference of price, including any percent value lost over time through the spas proration period. The cost of shipping a new spa and its installation is not covered by this warranty as stated in the "Performance" section of this warranty.

Limitations

The manufacturer disclaims all warranties, expressed or implies, in fact or in law, to the extent allowed by your State's law, including the warranty of merchantability and fitness for use, except as stated specifically herein. All warranty service must be performed by the manufacture or its designated representative using authorized American Spa parts. No agent, distributor, service company, or other party is authorized to change, modify, or extend the terms of this limited warranty in any manner whatsoever. The manufacture will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by American Spas. Extended warranties or care plans offered to you by a vendor is an agreement strictly between the spa owner and the vendor, out of the control of the manufacturer of American Spas.

Disclaimers

Lloyd's Material Supply Company, Inc., manufacturer of the American Spas brand and its representatives shall not be liable for any injury, loss, cost, or other damage whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective produce even if the manufacture was advised of the possibility of damage. The liability of the manufacture under this limited warranty, if any shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of delivery and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the manufacturer and its designated representatives.

Legal Rights

This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state depending on consumer regulations. Some states do not allow limitations on how long an implied warranty lasts, so this time limitation may not apply to you.

Chemical Abuse

Chemical abuse is defined as improper use of approved spa chemicals, and the usage of unapproved chemicals, including but not limited to sanitizers, water chemistry adjustment chemicals, water clarifier's, etc. Abuse of chemicals can cause damage to the spas finish, acrylic shell, jet body seals, jets, pillows, and other spa internals. Chemical abuse damage is not covered by this limited warranty, such damage to the spa can be avoided with proper maintenance of the spa waters chemistry.

Additional Disclaimers

Spa owners who have purchased an American Spa, and the spas final resting place is not in the United States or Canada, American Spas will be able to send components and parts directly to the spa customer. Additional freight charges for equipment and parts is the responsibility of the spa owner. It is the responsibility of the spa owner to find a experienced electrician, plumber, or technician to perform the necessary repairs. A preliminary over the phone technical meeting with an American Spa representative is necessary, to ensure the experienced laborer is familiar with the spas operation, and recommended repair methods. Labor costs of a repair in such circumstances must be first approved by a American Spas representative, before moving forward with any repairs covered in this warranty. It is advised to request a labor quote from said experienced laborer, and to send this quote to a American Spa representative. If all prerequisites are met and the repair is approved, Lloyd's Material Supply Company the manufacturer of American Spas will reimburse the cost of labor, directly to the spa owner upon completion of repairs. Reimbursements of charged labor will be sent as a check to the spa owners residence, with a varying estimated disbursement window. For all repairs/warranty claims within the United States and Canada and other nations, may be required to send parts/components back to the manufacturer of American Spas when deemed necessary. In some circumstance where shipping the component/part is necessary, American Spas will provide a shipping label to send the affected or requested components/parts. It is the responsibility of the spa owner to properly package and secure the package for shipping. In some circumstances only images and proof of purchase would be necessary to file a warranty claim, in such circumstances if a American Spas representative deems that the replaced parts do not have to be returned, follow all local regulations and laws to properly dispose of said components.

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Locating the product serial number

The serial number of your spa is located on a metal plate attached to the inside of the door for the equipment area. You will need this number to properly register your spa and activate coverage. Write this information in the space provided below.

Spa Model: _____

Spa Serial Number: _____

Date Purchased: _____

Date Installed: _____

Dealer's Phone Number: _____

Dealer's Address: _____

